

July 1, 2021

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: National Grid's Gas Revenue Decoupling Mechanism Reconciliation Filing
For the Reconciliation Period April 2020 through March 2021
Docket No. 5165**

Dear Ms. Massaro:

On behalf of National Grid,¹ enclosed please find the Company's annual Revenue Decoupling Mechanism ("RDM") reconciliation filing for the period April 2020 to March 2021. National Grid submits this filing pursuant to the provisions of the Distribution Adjustment Clause of National Grid's gas tariff, R.I.P.U.C. NG-Gas No. 101, at Section 3, Schedule A, which allows an annual reconciliation of the target revenue-per-customer and the actual revenue-per-customer through a Revenue Decoupling Adjustment ("RDA") factor to be included in National Grid's annual Distribution Adjustment Charge ("DAC") filing.

This filing consists of the pre-filed direct testimony and schedules of Ryan M. Scheib. Mr. Scheib provides an overview of National Grid's RDM reconciliation and describes the actual RDM results for the reconciliation period April 2020 through March 2021.

As a result of National Grid's RDM reconciliation, National Grid over-recovered revenue by \$28,178 under its RDM during the reconciliation period. However, the over-recovery is too

¹ The Narragansett Electric Company d/b/a National Grid ("National Grid" or the "Company").

Robinson+Cole

Luly E. Massaro, Commission Clerk
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small to derive a billable factor. Therefore, National Grid is proposing to carry this over-recovery balance forward into next year's RDM reconciliation period, which covers April 2021 through March 2022. National Grid is not proposing an RDA factor for effect November 1, 2021. The annual bill impact of the termination of the currently-effective RDA factor on a typical residential heating customer using 845 therms per year is a reduction of \$6.03, or 0.4%.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-709-3359.

Sincerely,



Steven J. Boyajian

Enclosures

cc: Leo Wold, Esq.
John Bell, Division

**THE NARRAGANSETT ELECTRIC COMPANY
d/b/a NATIONAL GRID
R.I.P.U.C. DOCKET 5165
GAS REVENUE DECOUPLING MECHANISM RECONCILIATION
WITNESS: RYAN M. SCHEIB
JULY 1, 2021**

DIRECT TESTIMONY

OF

RYAN M. SCHEIB

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1 **I. Introduction and Qualifications of Ryan M. Scheib**

2 **Q. Please state your name and business address.**

3 A. My name is Ryan M. Scheib. My business address is 40 Sylvan Road, Waltham,
4 Massachusetts 02451.

5
6 **Q. What is your position at National Grid and your responsibilities within that
7 position?**

8 A. I am a Senior Analyst in the New England Pricing group of the New England Regulation
9 department of National Grid USA Service Company, Inc. (“Service Company”). In this
10 position, I am responsible for preparing and submitting various regulatory filings with the
11 Rhode Island Public Utilities Commission (“PUC”) on behalf of The Narragansett
12 Electric Company d/b/a National Grid (the “Company”) and the Massachusetts
13 Department of Public Utilities on behalf of Massachusetts Electric Company and
14 Nantucket Electric Company (together, “Mass. Electric”).

15
16 **Q. Please provide your educational background.**

17 A. I received a Bachelor of Science in Finance from University of Delaware in 2016.

18
19 **Q. Please provide your professional background.**

20 A. In 2016, I joined National Grid as an Associate Analyst in the New England Gas Pricing
21 group and, in 2018, I was promoted to Analyst supporting the gas division of the

1 Company. In 2021, I was promoted to Senior Analyst supporting Mass. Electric, with
2 ongoing responsibilities for pricing responsibilities for the gas division of the Company.

3
4 **Q. Have you previously testified before the PUC?**

5 A. Yes. I have testified before the PUC in support of the Company's Distribution
6 Adjustment Charge ("DAC") filing in Docket Nos. 4955 and 5040, its 2020 Gas Cost
7 Recovery filing in Docket No. 5066, and in the Company's FY 2021 Gas Infrastructure,
8 Safety, and Reliability Plan filing in Docket No. 4996.

9
10 **II. Purpose of Testimony**

11 **Q. What is the purpose of your testimony?**

12 A. The purpose of my testimony is to present the Company's March 31, 2021 Revenue
13 Decoupling Mechanism ("RDM") reconciliation balance, which will be used to
14 determine the proposed Revenue Decoupling Adjustment ("RDA") factor to be
15 incorporated in the Company's upcoming August 2, 2021 DAC filing. Specifically, I
16 provide an overview of the Company's gas RDM reconciliation and explain the RDM
17 results for the reconciliation period April 1, 2020 through March 31, 2021.

18
19 This filing is submitted pursuant to the Company's Distribution Adjustment Clause
20 provision contained in its tariff, R.I.P.U.C. NG-GAS No. 101, at Section 3, Schedule A,
21 Sheet 7, subpart 3.7 (Revenue Decoupling Adjustment Factor).

1

2 **Q. Are you sponsoring any schedules with your testimony?**

3 A. Yes, I am sponsoring the following schedules that accompany my testimony:

4	Schedule RMS-1	Annual Gas RDM Reconciliation Balance
5	Schedule RMS-2	Monthly RDM Reconciliation by Rate Class for the
6		Period April 1, 2020 through March 31, 2021
7	Schedule RMS-3	Actual vs. Normal Billing Heating Degree Day
8		Comparison for April 2020 through March 2021
9	Schedule RMS-4	Target Revenue-Per-Customer by Rate Class

10

11 **III. RDM Reconciliation**

12 **Q. Please provide an overview of the Company's RDM reconciliation.**

13 A. In Docket No. 4206, the PUC approved a Revenue-Per-Customer RDM that provides for
14 an annual reconciliation, by rate class, between a target level of base distribution revenue
15 and actual base distribution revenue billed during the reconciliation period. The
16 reconciliation is driven by the comparison of the Actual Revenue-Per-Customer during
17 the reconciliation period and the Target Revenue-Per-Customer. The reconciliation is
18 performed on a monthly basis and covers the Company's fiscal year (the period April 1
19 through March 31 of the following year) for all Residential and Small and Medium
20 Commercial and Industrial ("C&I") firm rate classes. Under the RDM, customers subject
21 to the RDM are credited any net over-recovery of target revenue and are surcharged for

1 any net under-recovery of target revenue through the RDA factor, which is one of several
2 components of the DAC, effective November 1 each year.

3
4 **Q. What are the Target Revenue-Per-Customer and the Actual Revenue-Per-**
5 **Customer?**

6 A. The Target Revenue-Per-Customer is the Revenue-Per-Customer the Company is
7 allowed to earn for each customer in each rate class included in the RDM. The Actual
8 Revenue-Per-Customer is the actual average Revenue-Per-Customer associated with the
9 customers in each rate class included in the RDM based upon the base distribution
10 revenue billed by the Company divided by the actual number of customers billed.

11
12 **Q. What is the result of the RDM reconciliation presented in this filing?**

13 A. The RDM reconciliation results in a net over-recovery balance of approximately \$28,000
14 for the period April 2020 through March 2021, as shown in Schedule RMS-1.

15
16 **Q. How did the Company determine the RDM reconciliation balance at the end of**
17 **March 2021?**

18 A. On a monthly basis and for each rate class, the Company calculated the difference
19 between the Target Revenue-Per-Customer and the Actual Revenue-Per-Customer. If the
20 Actual Revenue-Per-Customer exceeds the Target Revenue-Per-Customer, the Company
21 has over-recovered its RDM target revenue and must credit customers the excess amount.

1 If the Actual Revenue-Per-Customer is less than the Target Revenue-Per-Customer, the
2 Company has under-recovered its RDM target revenue and must surcharge customers the
3 deficiency. Each month's difference between the Actual and Target Revenue-Per-
4 Customers is multiplied by the number of customers billed in the respective month to
5 derive the amount of revenue the Company has either over-recovered or under-recovered
6 for the month. For each month, the monthly revenue over-recovered or under-recovered
7 accumulates and the balance accrues interest, which is also reflected in the final monthly
8 balance.¹ The Company presents this annual reconciliation in Schedule RMS -2.

9
10 **Q. Has the Target Revenue-Per-Customer changed from last year's filing?**

11 A. No. The Target Revenue-Per-Customer calculated in last year's Revenue Decoupling
12 Mechanism filing in Docket No. 5040 will be used in the calculation of RDM
13 adjustments until new base distribution rates are established for gas service.

14
15 **IV. Results of the RDM Reconciliation**

16 **Q. What are the results of the RDM reconciliation for the year ending March 31, 2021?**

17 A. For the reconciliation period April 2020 through March 2021, the Company has
18 calculated a net over-recovery of target revenue of approximately \$28,000 as summarized
19 in Schedule RMS-1. This net over-recovery would typically be credited to customers

¹ Interest on the average monthly balance is calculated at the same interest rate used to calculate interest on the Company's other DAC balances, which is the Bank of America Prime Rate less 200 basis points.

1 included in the RDM through the RDA factor, which the Company would propose to go
2 into effect November 1, 2021 when it submits its DAC filing. However, the over-
3 recovery of \$28,000 is an amount too small to derive a factor. Therefore, the Company
4 proposes to carry this over-recovery forward into next year's RDM reconciliation and
5 calculation of the over- or under- recovery balance in the Company's next annual RDM
6 filing for the reconciliation period April 2021 through March 2022.

7
8 **Q. How does the Company intend to include the \$28,000 over-recovery calculated in**
9 **this filing in next year's annual RDM filing?**

10 A. In next year's RDM filing, which will cover the period April 1, 2021 through March 30,
11 2022, the Company will start the reconciliation with a beginning balance of \$28,000 in
12 each of the respective rate class reconciliations and continue to calculate the monthly
13 over- or under- recovery balances over the course of the fiscal year. The monthly over-
14 recovery or under-recovery will accumulate and the balance, including the over-recovery
15 balance presented in this filing, will accrue interest. In next year's RDM filing, the
16 Company will then calculate an RDA factor to credit or surcharge the ending over- or
17 under- recovery balance, which the Company would propose to go into effect November
18 1, 2022 as part of its DAC filing.

19
20 **Q. What are the drivers for the net over-recovery?**

1 A. As shown in Schedule RMS/MJP-1, the Company's net over-recovery of \$28,000 was
2 driven by a \$983,000 combined over-recovery for the Residential RDM groups, and a
3 \$955,000 combined under-recovery for the Small and Medium C&I RDM groups. The
4 weather in Fiscal Year 2021 was slightly warmer than normal⁴ which, all else being
5 equal, would typically result in lower customer usage. However, the effect of the
6 ongoing global pandemic has likely also impacted customer usage. The Company has
7 observed the impact of the pandemic on its gas usage, with increased residential usage (as
8 evidenced with the over-recovery in the residential non-heating rate classes), with more
9 customers working remotely from home, and lower C&I usage, with businesses closed or
10 opened for reduced hours.

11

12 **V. Bill Impacts**

13 **Q. Did the Company include bill impacts resulting from the RDM reconciliation in this**
14 **filing?**

15 A. No, the Company is not presenting bill impact information at this time. Because the
16 Company will not be proposing an RDA factor here or in the DAC filing, and the bill
17 impact of the currently-effective RDA factor terminating on and after November 1, 2021
18 on a stand-alone basis provides limited information as to the cumulative impact of the
19 change in the overall DAC, the Company is not including bill impacts in this filing.

⁴ Overall, FY 2021 weather was approximately 3.3 percent warmer than normal, but 2.7 percent colder than FY 2020, as illustrated in Schedule RMS-3.

1 Rather, the Company will submit bill impacts for the cumulative impact of all of its
2 proposed DAC factors, including the RDA factor, with its August 2, 2021 DAC filing.

3

4 **Q. Does this conclude your testimony?**

5 A. Yes.

The Narragansett Electric Company
Annual Gas RDM Reconciliation Balance
Under (Over) Recovery of Target Revenue

(1)	Residential Non-Heat (incl Low Income)	(\$242,799)
(2)	Residential Heat (incl Low Income)	(\$740,535)
(3)	Small C&I	\$717,528
(4)	Medium C&I	\$237,629
(5)	FY 2021 Net Over Recovery of Target Revenue	<u>(\$28,178)</u>

- (1) Schedule RMS-2, Page 1, Column (1), Line (40)
- (2) Schedule RMS-2, Page 2, Column (1), Line (80)
- (3) Schedule RMS-2, Page 3, Column (1), Line (94)
- (4) Schedule RMS-2, Page 3, Column (1), Line (108)
- (5) Sum [Lines (1):(4)]

RDM Reconciliation by Rate Class by Month

	<u>Apr-20</u>	<u>May-20</u>	<u>Jun-20</u>	<u>Jul-20</u>	<u>Aug-20</u>	<u>Sep-20</u>	<u>Oct-20</u>	<u>Nov-20</u>	<u>Dec-20</u>	<u>Jan-21</u>	<u>Feb-21</u>	<u>Mar-21</u>
	30	31	30	31	31	30	31	30	31	31	28	31
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)
Residential Non-Heat												
(1) Benchmark Revenue Per Customer (RPC)	\$28.44	\$23.10	\$19.85	\$18.69	\$18.80	\$18.53	\$19.37	\$21.66	\$25.85	\$28.85	\$28.14	\$33.85
(2) Beginning Balance Under/(Over) Recovery	\$0	\$31,676	(\$20,747)	(\$35,226)	(\$39,967)	(\$63,637)	(\$50,836)	(\$51,604)	(\$87,427)	(\$85,703)	(\$159,685)	(\$245,553)
(3) Actual Number of Customers	16,539	16,562	16,554	16,158	16,148	16,140	16,164	16,149	16,163	16,079	16,084	16,052
(4) Actual Base Revenue	\$438,709	\$435,011	\$343,047	\$306,694	\$327,198	\$286,215	\$313,811	\$385,538	\$415,999	\$537,731	\$538,278	\$495,337
(5) Revenue Adjustment	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
(6) Adjusted Base Revenue	\$438,709	\$435,011	\$343,047	\$306,694	\$327,198	\$286,215	\$313,811	\$385,538	\$415,999	\$537,731	\$538,278	\$495,337
(7) Actual Base Revenue Per Customer	\$26.53	\$26.27	\$20.72	\$18.98	\$20.26	\$17.73	\$19.41	\$23.87	\$25.74	\$33.44	\$33.47	\$30.86
(8) RPC Variance (Benchmark- Actual)	\$1.91	(\$3.17)	(\$0.87)	(\$0.29)	(\$1.46)	\$0.80	(\$0.04)	(\$2.21)	\$0.11	(\$4.59)	(\$5.33)	\$2.99
(9) Monthly Under/(Over) Recovery of RPC	\$31,660	(\$52,429)	(\$14,450)	(\$4,701)	(\$23,616)	\$12,859	(\$714)	(\$35,751)	\$1,815	(\$73,852)	(\$85,674)	\$48,023
(10) Preliminary Ending Balance	\$31,660	(\$20,753)	(\$35,197)	(\$39,927)	(\$63,582)	(\$50,777)	(\$51,500)	(\$87,355)	(\$85,612)	(\$159,555)	(\$245,359)	(\$197,530)
(11) Average Balance	\$15,830	\$5,462	(\$27,972)	(\$37,576)	(\$51,774)	(\$57,207)	(\$51,193)	(\$69,480)	(\$86,519)	(\$122,629)	(\$202,522)	(\$221,541)
(12) Bk America Rate less 200 Basis Points	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%
(13) Interest Applied	\$16	\$6	(\$29)	(\$40)	(\$55)	(\$59)	(\$54)	(\$71)	(\$92)	(\$130)	(\$194)	(\$235)
(14) Ending Balance Under/(Over) Recovery	\$31,676	(\$20,747)	(\$35,226)	(\$39,967)	(\$63,637)	(\$50,836)	(\$51,604)	(\$87,427)	(\$85,703)	(\$159,685)	(\$245,553)	(\$197,764)
Residential Non-Heat Low Income												
(15) Benchmark Revenue Per Customer (RPC)	\$28.44	\$23.10	\$19.85	\$18.69	\$18.80	\$18.53	\$19.37	\$21.66	\$25.85	\$28.85	\$28.14	\$33.85
(16) Beginning Balance Under/(Over) Recovery	\$0	(\$3,844)	(\$9,664)	(\$11,829)	(\$13,159)	(\$14,978)	(\$15,831)	(\$16,835)	(\$20,267)	(\$23,533)	(\$32,415)	(\$41,954)
(17) Actual Number of Customers	590	593	600	583	586	586	573	615	607	645	653	670
(18) Actual Base Revenue	20,622	19,512	14,064	12,213	12,820	11,696	12,085	16,734	18,934	27,460	27,879	25,714
(19) Revenue Adjustment	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
(20) Adjusted Base Revenue	\$20,622	\$19,512	\$14,064	\$12,213	\$12,820	\$11,696	\$12,085	\$16,734	\$18,934	\$27,460	\$27,879	\$25,714
(21) Actual Base Revenue Per Customer	\$34.95	\$32.90	\$23.44	\$20.95	\$21.88	\$19.96	\$21.09	\$27.21	\$31.19	\$42.57	\$42.69	\$38.38
(22) RPC Variance (Benchmark- Actual)	(\$6.51)	(\$9.80)	(\$3.59)	(\$2.26)	(\$3.08)	(\$1.43)	(\$1.72)	(\$5.55)	(\$5.34)	(\$13.72)	(\$14.55)	(\$4.53)
(23) Monthly Under/(Over) Recovery of RPC	(\$3,842)	(\$5,813)	(\$2,154)	(\$1,317)	(\$1,803)	(\$838)	(\$986)	(\$3,413)	(\$3,243)	(\$8,852)	(\$9,504)	(\$3,035)
(24) Preliminary Ending Balance	(\$3,842)	(\$9,657)	(\$11,818)	(\$13,146)	(\$14,963)	(\$15,815)	(\$16,817)	(\$20,248)	(\$23,510)	(\$32,385)	(\$41,918)	(\$44,989)
(25) Average Balance	(\$1,921)	(\$6,751)	(\$10,741)	(\$12,488)	(\$14,061)	(\$15,397)	(\$16,324)	(\$18,541)	(\$21,888)	(\$27,959)	(\$37,167)	(\$43,471)
(26) Bk America Rate less 200 Basis Points	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%
(27) Interest Applied	(\$2)	(\$7)	(\$11)	(\$13)	(\$15)	(\$16)	(\$17)	(\$19)	(\$23)	(\$30)	(\$36)	(\$46)
(28) Ending Balance Under/(Over) Recovery	(\$3,844)	(\$9,664)	(\$11,829)	(\$13,159)	(\$14,978)	(\$15,831)	(\$16,835)	(\$20,267)	(\$23,533)	(\$32,415)	(\$41,954)	(\$45,035)
Residential Non-Heat (incl Low Income)												
(29) Benchmark Revenue Per Customer (RPC)	\$28.44	\$23.10	\$19.85	\$18.69	\$18.80	\$18.53	\$19.37	\$21.66	\$25.85	\$28.85	\$28.14	\$33.85
(30) Beginning Balance Under/(Over) Recovery	\$0	\$27,832	(\$30,412)	(\$47,055)	(\$53,126)	(\$78,615)	(\$66,667)	(\$68,439)	(\$107,693)	(\$109,236)	(\$192,099)	(\$287,507)
(31) Actual Number of Customers	17,129	17,155	17,154	16,741	16,734	16,726	16,737	16,764	16,770	16,724	16,737	16,722
(32) Adjusted Base Revenue	\$459,331	\$454,523	\$357,111	\$318,907	\$340,018	\$297,911	\$325,896	\$402,272	\$434,933	\$565,191	\$566,157	\$521,052
(33) Actual Base Revenue Per Customer	\$26.82	\$26.50	\$20.82	\$19.05	\$20.32	\$17.81	\$19.47	\$24.00	\$25.94	\$33.80	\$33.83	\$31.16
(34) RPC Variance (Benchmark- Actual)	\$1.62	(\$3.40)	(\$0.97)	(\$0.36)	(\$1.52)	\$0.72	(\$0.10)	(\$2.34)	(\$0.09)	(\$4.95)	(\$5.69)	\$2.69
(35) Monthly Under/(Over) Recovery of RPC	\$27,818	(\$58,243)	(\$16,604)	(\$6,018)	(\$25,419)	\$12,022	(\$1,700)	(\$39,164)	(\$1,428)	(\$82,704)	(\$95,178)	\$44,988
(36) Preliminary Ending Balance	\$27,818	(\$30,410)	(\$47,015)	(\$53,073)	(\$78,545)	(\$66,593)	(\$68,367)	(\$107,603)	(\$109,121)	(\$191,940)	(\$287,277)	(\$242,518)
(37) Average Balance	\$13,909	(\$1,289)	(\$38,713)	(\$50,064)	(\$65,835)	(\$72,604)	(\$67,517)	(\$88,021)	(\$108,407)	(\$150,588)	(\$239,688)	(\$265,012)
(38) Bk America Rate less 200 Basis Points	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%	1.25%
(39) Interest Applied	\$14	(\$1)	(\$40)	(\$53)	(\$70)	(\$74)	(\$71)	(\$90)	(\$115)	(\$159)	(\$229)	(\$281)
(40) Ending Balance Under/(Over) Recovery	\$27,832	(\$30,412)	(\$47,055)	(\$53,126)	(\$78,615)	(\$66,667)	(\$68,439)	(\$107,693)	(\$109,236)	(\$192,099)	(\$287,507)	(\$242,799)
(1) RMS-4, Line (4)	(9) Line (3) x Line (8)	(17) Company's billing system	(25) [Line (16) + Line (24)] ÷ 2	(33) Line (32) ÷ Line (31)								
(2) Line (14)	(10) Line (2) + Line (9)	(18) Company's billing system	(27) [Line (25) x Line (26)] ÷ 365 x # days	(34) Line (29) - Line (33)								
(3) Company's billing system	(11) [Line (2) + Line (10)] ÷ 2	(20) Line (18) + Line (19)	(28) Line (24) + Line (27)	(35) Line (31) * Line (34)								
(4) Company's billing system	(13) [Line (11) x Line (12)] ÷ 365 x # days	(21) Line (20) ÷ Line (17)	(29) RMS-4, Line (4)	(36) Line (30) + Line (35)								
(6) Line (4) + Line (5)	(14) Line (10) + Line (13)	(22) Line (15) - Line (21)	(30) Line (40)	(37) [Line (30) + Line (36)] ÷ 2								
(7) Line (6) ÷ Line (3)	(15) RMS-4, Line (4)	(23) Line (17) x Line (22)	(31) Line (3) + Line (17)	(39) [Line (37) x Line (38)] ÷ 365 x # days								
(8) Line (1) - Line (7)	(16) Line (28)	(24) Line (16) + Line (23)	(32) Line (6) + Line (20)	(40) Line (36) + Line (39)								

Actual vs. Normal Billing Degree Day Comparison for April 2020 - March 2021

	<u>Month/Year</u>	<u>Actual Billing Degree Days</u>	<u>Normal Billing Degree Days</u>
		(a)	(b)
(1)	Apr-20	629	669
(2)	May-20	446	328
(3)	Jun-20	120	107
(4)	Jul-20	4	15
(5)	Aug-20	0	1
(6)	Sep-20	17	18
(7)	Oct-20	124	145
(8)	Nov-20	385	423
(9)	Dec-20	676	763
(10)	Jan-21	960	1,025
(11)	Feb-21	1,017	1,031
(12)	Mar-21	878	911
(13)	Total	5,255	5,436
(14)	Degree Day Difference		182
(15)	Degree Day Difference (%)		-3.3%

Source: Normal Heating Degree Day Report

- (13) Sum [Lines (1):(12)]
- (14) Abs [Column (b), Line (13) - Column (a), Line (13)]
- (15) [Column (a), Line (13) ÷ Column (b), Line (13)] - 1

Gas Revenue Decoupling Targets Approved in Docket No. 5040

	<u>Apr-20</u>	<u>May-20</u>	<u>Jun-20</u>	<u>Jul-20</u>	<u>Aug-20</u>	<u>Sep-20</u>	<u>Oct-20</u>	<u>Nov-20</u>	<u>Dec-20</u>	<u>Jan-21</u>	<u>Feb-21</u>	<u>Mar-21</u>	<u>Total</u>
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)
(1) Residential Non-Heat (incl Low-Income)													
(2) Number of Customers	18,286	18,218	18,198	17,532	16,963	18,202	18,263	18,319	18,364	18,358	18,349	18,334	
(3) Actual Revenue	\$519,983	\$420,781	\$361,182	\$327,732	\$318,932	\$337,192	\$353,697	\$396,720	\$474,792	\$529,580	\$516,330	\$620,557	\$5,177,477
(4) RPC	\$28.44	\$23.10	\$19.85	\$18.69	\$18.80	\$18.53	\$19.37	\$21.66	\$25.85	\$28.85	\$28.14	\$33.85	
(5) Residential Heating (incl Low-Income)													
(6) Number of Customers	228,665	228,030	227,615	227,807	228,217	224,509	225,664	227,078	227,977	228,494	228,682	228,871	\$149,346,629
(7) Actual Revenue	\$15,508,970	\$9,184,092	\$6,463,856	\$5,518,940	\$5,312,767	\$5,478,848	\$6,060,914	\$10,500,865	\$16,892,215	\$22,483,715	\$24,337,334	\$21,604,114	
(8) RPC	\$67.82	\$40.28	\$28.40	\$24.23	\$23.28	\$24.40	\$26.86	\$46.24	\$74.10	\$98.40	\$106.42	\$94.39	
(9) Small													
(10) Number of Customers	19,108	19,002	18,893	18,795	18,877	18,529	18,687	18,958	19,127	19,187	19,210	19,224	
(11) Actual Revenue	\$1,921,498	\$1,067,607	\$852,619	\$702,074	\$687,234	\$712,467	\$770,442	\$1,179,865	\$2,131,114	\$2,780,449	\$2,900,050	\$2,674,221	\$18,379,639
(12) RPC	\$100.56	\$56.18	\$45.13	\$37.35	\$36.41	\$38.45	\$41.23	\$62.24	\$111.42	\$144.91	\$150.97	\$139.11	
(13) Medium C&I													
(14) Number of Customers	5,277	5,265	5,262	5,260	5,182	5,221	5,252	5,258	5,270	5,273	5,277	5,280	
(15) Actual Revenue	\$2,494,704	\$1,935,323	\$1,520,695	\$1,545,504	\$1,543,246	\$1,498,552	\$1,668,447	\$1,998,082	\$2,753,482	\$3,294,391	\$3,188,043	\$3,105,657	\$26,546,125
(16) RPC	\$472.75	\$367.58	\$289.00	\$293.82	\$297.81	\$287.02	\$317.68	\$380.01	\$522.48	\$624.77	\$604.14	\$588.19	